# Accessibility Statement for www.magomergellino.it

This is an accessibility statement of Mago Mergellino.

## Measures to support accessibility

Mago Mergellino commits to making and maintaining accessible www.magomergellino.it, in accordance with Legislative Decree No. 106, of August 10, 2018, which transposed EU Directive 2016/2102 of the European Parliament and of the Council. This Accessibility Statement applies to www.magomergellino.it.

Mago Mergellino takes the following measures to ensure accessibility of www.magomergellino.it:

- Include accessibility as part of our Ethical Code.
- Include accessibility as a value for customers in the company mission.
- Pursue our mission by focusing on usability and accessibility to build products and services based on the needs of customers and employees.

#### **Conformance status**

The Web Content Accessibility Guidelines (WCAG) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. This website is compliant with the requirements of Annex A of UNI EN 301549:2018 (WCAG 2.1) and the requirements of former Annex A DM July 5, 2005 (WCAG 2.0). Fully conformant means that the content fully conforms to the accessibility standard without any exceptions.

#### Feedback and contact information

We welcome your feedback on the accessibility of www.magomergellino.it. Please let us know if you encounter accessibility barriers on www.magomergellino.it:

• E-mail: info@magomergellino.it

We will be careful to provide you with feedback within 72 hours.

## Compatibility with browsers and assistive technology

www.magomergellino.it is designed to be compatible with the following assistive technologies:

- Jaws for Windows for Windows PCs,
- NVDA opensource screen reader,
- Zoomtext for Windows pc,
- VoiceOver and magnification features for iPhone, iPad and Mac OS,
- Talkback and magnification features for Android smartphones and tablets.

Despite best efforts, Accessibility may not be guaranteed for all combinations of operating system, Web browser, and assistive technology. Compatibility with assistive technologies and accessibility features has been verified with the following browsers:

- Microsoft Edge
- Google Chrome
- Safari
- Mozilla Firefox
- Other

## **Technical specifications**

Accessibility of www.magomergellino.it relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- WAI-ARIA
- CSS
- JavaScript

These technologies are relied upon for conformance with the accessibility standards used.

## Assessment approach

Mago Mergellino assessed the accessibility of www.magomergellino.it by the following approaches:

• Self-evaluation

## **Evaluation report**

An evaluation report for www.magomergellino.it is available at: <u>https://www.magomergellino.it/downloads/Report\_Accessibility\_Statement\_Mago\_Mergellino.pdf</u>

## **Formal complaints**

In general, we suggest you to notify us about any problems you experience navigating, as soon as possible, by sending emails to <u>info@magomergellino.it</u>

The user may send the complaint to the Digital Ombudsman, instituted pursuant to Article 17 paragraph 1quater CAD, only in case of unsatisfactory response or absence of response to the feedback notified to the provider.

# Formal approval of this accessibility statement

This Accessibility Statement is approved by: Mago Mergellino

# Date

This statement was created on 30 January 2023